

Dear FCC Commissioners & Staff:

Hello. I am Jerry Scroggin, Owner of Bayou Internet of Monroe, LA.

Please give consideration to open access. IT'S NOT HAPPENING NOW!

My company specializes in hands on helping of small businesses and residential customers. We provide for free access to organizations such as the United Way, Civil Defense, etc. and some schools. We help publicize such community events as the Red Cross Mash Bash, Zoobilation, etc.

We help businesses at fair prices configure firewalls, Virtual Private Networks and Internet Integration to the desktop. The Bells do not. They open a line and mail a piece of equipment. Such things as PLANNING are not even discussed. Imagine if your data was suddenly put out on the Internet and your Internet provider didn't help you protect it.

We have to buy DSL from Bell South. \$110 setup and \$35 a month. It costs me approximately \$57 a month to provide the service. Of course the big Bell is selling it for \$45 with free install and free equipment. I have to charge the install and equipment just to get to the \$57 price point. Does this sound like I can provide to home customers at \$49.95 and not lose my shirt? While I am ordering dsl circuit from Bell South for a new customer, Bell South is taking that info and calling my new customer and trying to get them to switch to Bell South, telling them we are just a reseller and they should cut us out.

Regulate Bell South. They are trying their best to run the smaller isp's out of business. They are unethical. They run you around messing up your installs, then sending their techs by and tell them to change to Bell South to fix the problem.

I tried to set up my own DSL. Bell would not let me have the wire, even though there was a tarriff for alarm circuits. \$500 install and then won't guarentee that it will work. wouldn't unload the wires. I had to drop the service becasue of Bell. Yes they wanted to run me out of business and they won on that battle.

I have to buy their ATM connection, to buy their DSL to connect to my customer. This gouging needs to stop. Bell needs heavier regulation. The FCC NEEDS TO DO THEIR JOBS. REGULATE THE MONOPOLIES.

The monopolies can not do what local ISPs can do for their community. They are fat and slow to respond. We keep our customers sacred instead of another # that can be repaired by 5pm the next business day.

FCC - DO YOUR JOB. REGULATE THE MONOPOLIES.

Sincerely,

Jerry Scroggin  
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